

# Scanning and Mobility Reference Guide



**Solutions that  
Enable Productivity**

**Honeywell**



# now in color



Honeywell, a leader in imaging technology, is proud to introduce another industry first—color imaging. Xenon™ Color scanners can capture color images and scan color bar codes.  
***Unlock a new world of functionality with Honeywell's new Xenon Color scanners.***

#### WANT TO LEARN MORE?

For more information on Xenon Color, please call 800-582-4263 or visit [www.honeywellaidc.com](http://www.honeywellaidc.com)

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## Honeywell

Honeywell Scanning & Mobility is a leading manufacturer of high-performance image- and laser-based data collection hardware, including rugged mobile computers and bar code scanners. Our product portfolio is one of the broadest in the AIDC industry, providing you with solutions for vertical markets such as retail; healthcare; manufacturing; warehousing; ports; and transportation and logistics. We complement our innovative products with advanced software, service and professional solutions that enable customers to effectively manage data and assets. Honeywell products are sold worldwide through a network of distributor and reseller partners. For more information, please visit [www.honeywellaidc.com](http://www.honeywellaidc.com).

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# Hand-Held Scanners | Laser, Linear, Area Imager, Industrial-Grade



## Eclipse 5145: Laser Scanner

- Laser based-alternative with longer working range and wider scan field than typical CCD scanners
- CodeGate® data transmission is ideal for menu-scanning applications
- CodeSense® technology allows for PowerSave mode and automatic wake-up

**Warranty:**  
3 year



## Voyager 9500 Series: Laser Scanner

- Series: Voyager 9520, Voyager 9540**
- Automatic trigger allows scanner to function as a hand-held or fixed presentation device
  - CodeGate data transmission is ideal for menu-scanning applications (9540 only)

**Warranty:**  
5 year



## IS4225: Laser Scanner

- Wearable scanner fits comfortably on back of hand, preventing operational fatigue
- Automatic scanning facilitates speedy operation by eliminating the need for repeated button presses
- Mounts to virtually any device, taking up minimal space

**Warranty:**  
2 year



## 3800r Series: Linear Imager

- Series: 3820, 3800r**
- Specialized for extended range scanning with integrated retail interfaces
  - Optimal for use as an auxiliary scanner—minimizes lifting heavy or bulky items at the POS
  - Corded or Bluetooth® wireless connectivity options
  - FIPS 140-2 Certified Encryption option (3820 only)

**Warranty:**  
3820: 3 year  
3800r: 5 year



## VoyagerGS 9590: Laser Scanner

- Ergonomic design allows scanner to fit comfortably into a wide range of hand sizes
- Increased scan speed provides an aggressive solution for scanning all standard 1D codes
- Automatic in-stand detection aids in seamless presentation mode scanning
- Optional integration of RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes

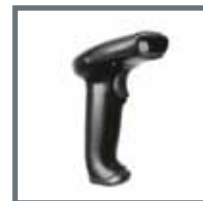
**Warranty:**  
5 year



## Fusion 3780: Laser Scanner

- Primary omnidirectional scan pattern increases throughput by scanning codes in any orientation
- Secondary single-line scan pattern facilitates targeted menu scanning
- Automatic in-stand detection facilitates seamless presentation mode scanning
- Optional integration of RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes

**Warranty:**  
3 year



## Hyperion 1300g: Linear Imager

- NEW PRODUCT**
- Increases throughput by offering intuitive and aggressive hand-held scanning performance
  - Reads 13 mil bar codes out to 18 inches (457 mm) and high density bar codes as small as 3 mil, eliminating the need to purchase specialty scanners
  - Supports all popular interfaces in one device, replacing the time consuming process of scanning programming bar codes with automatic interface detection and configuration
  - Offers direct replacement for Honeywell's 3800g

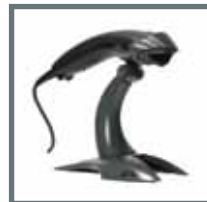
**Warranty:**  
5 year



## Xenon 1900 Series: Area Imager

- Series: 1900, 1900 with ratched stand, 1902**
- New decoding architecture and custom sensor optimized for bar code scanning provide improved scanning aggressiveness
  - Reliable design with fewer components minimizes downtime and improves serviceability
  - Lightweight, compact form factor fits well in most hands, reducing operator fatigue
  - Corded, Bluetooth® wireless connectivity, disinfectant-ready housing and color imaging options
  - Optional integrated ratchet stand

**Warranty:**  
1900: 5 year  
1902: 3 year  
Ratchet: 3 year



## Voyager 1200 Series: Laser Scanner

- NEW PRODUCT**
- Series: Voyager 1200g, Voyager 1202g**
- Outstanding scan performance on poor quality and damaged bar codes
  - Automatic in-stand detection and configuration
  - Automatic interface detection and configuration
  - CodeGate data transmission is ideal for menu-scanning applications
  - Bluetooth® wireless connectivity (1202g)

**Warranty:**  
1200g: 5 year  
1202g: 3 year



## Voyager 1250g: Laser Scanner

- Scans 13 mil bar codes out to 17 inches with ease
- Increases throughput by providing object detection and automatic in-stand detection and configuration
- Supports all popular interfaces in one device, replacing the time consuming process of scanning programming bar codes with automatic interface detection and configuration

**Warranty:**  
5 year



## 3800i Series Industrial-Grade Linear Imager

- Series: 3820i, 3800i**
- Industrial-grade durability with impact-absorbing housing
  - Environmentally sealed against dust and moisture intrusion, and withstands extreme temperatures
  - Extended read range
  - Corded or Bluetooth® wireless connectivity options
  - FIPS 140-2 Certified Encryption option (3820i only)

**Warranty:**  
3 year



## 4800i Series Industrial-Grade Area Imager

- Series: 4820i, 4800i**
- Industrial-grade durability with impact-absorbing housing
  - Environmentally sealed against dust and moisture intrusion, and withstands extreme temperatures
  - FIPS 140-2 Certified Encryption Option (4820i only)
  - Bluetooth Interface Module Option (4820i only)

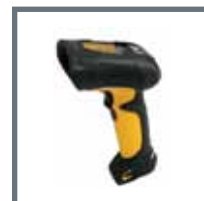
**Warranty:**  
4820i: 3 year  
4800i: 5 year



## 8520: Laser Scanner

- Extended range scanning from 5" up to 40'
- Easily reads damaged or poorly printed bar codes (fuzzy logic technology)
- Industrial ergonomics including IP65 rating, 6.5' drop test, and -22°F operating temp

**Warranty:**  
2 year



## 8820: Laser Scanner

- Class 2 Bluetooth™ Version 1.2 (30' roaming range)
- Serial Port (SPP) and HID Keyboard Profiles
- Supports LXE EZPairing for one-scan pairing to any LXE terminal

**Warranty:**  
2 year



### StratosH 2300: Laser Scanner

- Six-sided, 360° scanner/scale series optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- Mettler Toledo dual interval scale withstands harsh checkout environments, offers a fast settling time and provides accurate, high resolution weighing
- StratosSYNC™ features independent vertical and horizontal scanning planes that ensure uptime

**Warranty:**  
3 year



### Stratos 2400: Laser Scanner

- Five-sided, 360° scanner/scale series optimizes checkout productivity with aggressive pass through scanning, regardless of product orientation
- Mettler Toledo dual interval scale withstands harsh checkout environments, offers a fast settling time and provides accurate, high resolution weighing
- StratosSYNC features independent vertical and horizontal scanning planes that ensure uptime

**Warranty:**  
2 year



### Orbit 7100 Series: Laser Scanner

**Series: Orbit 7120, OrbitCG 7180**

- Customized depth-of-field for tight scanning
- Omnidirectional presentation laser bar code scanner engineered for first-pass read rate accuracy
- Contour shape enables it to be picked up for easy scanning
- CodeGate data transmission is ideal for menu-scanning applications (7180 only)

**Warranty:**  
3 year



### QuantumT 3580: Laser Scanner

- Custom configurable scan pattern
- Three modes of operation: raster, single-line or omnidirectional
- Various stand options which meet user needs
- Extremely aggressive with 1650 scans per second
- Small form factor

**Warranty:**  
3 year



### Horizon 7600: Laser Scanner

- Compact in-counter omnidirectional scanner
- Built in RF EAS antenna increases efficiency by simultaneously deactivating RF EAS tags and decoding bar codes
- RS232 auxiliary port allows additional peripherals such as hand-held scanners to be connected
- Glass and Diamonex window options

**Warranty:**  
3 year



### Solaris 7820: Laser Scanner

- Aggressively decodes high-density bar codes and optimizes checkout procedures
- Multiple on-board interfaces provide infrastructure protection and ensure compatibility with POS systems
- Diagnostic indicator decreases downtime with easy troubleshooting

**Warranty:**  
2 year



### 4800p: Area Imager

- Extremely compact form-factor
- Integrated scanner and presentation stand with tray for scanning small POS items, reading bar coded ID cards and capturing small images

**Warranty:**  
5 year



### Genesis 7580: Area Imager

- Superior motion tolerance provides aggressive scanning
- Intelligent multi-interface design reduces overall system costs
- TotalFreedom® expands scanner functionality by allowing formatting, parsing and decoding plug-ins to be loaded directly into the 7580 instead of the host system
- Integrated EAS increases efficiency by simultaneously deactivating EAS tags and decoding bar codes

**Warranty:**  
2 year



### Vuquest 3310g: Area Imager

- NEW PRODUCT**
- Compact form factor allows the scanner to be held comfortably in the palm of the hand or mounted in self-service kiosks
  - Aggressive pass-through scanning enhances productivity
  - Intelligent multi-interface design reduces overall system costs
  - TotalFreedom expands scanner functionality by allowing formatting and decoding plug-ins to be loaded directly into the 3310g instead of the host system

**Warranty:**  
2 year



### 4800dr: Document Imager

- Imager, stand and document tray work together as an integrated document imaging solution
- Enables imaging documents up to 8.5" x 11" or A4 in size and ensures crisp images regardless of document or font color
- Reliable technology with no moving parts

**Warranty:**  
3 year



### Dolphin 6000 Scanphone

- Ultra-lightweight pocket-sized design provides instinctive data entry and comfortable single-handed use
- Minimizes device repair and replacement costs with a reliable design
- Integrated GSM/GPRS cellular, 802.11 WLAN, GPS and Bluetooth® wireless technologies enable real-time communications and access to critical data—wherever business is conducted
- Delivers aggressive scanning of linear bar codes using an integrated 1D scan engine, as well as signature and image capture
- Optimized voice technology eliminates the need to carry a separate mobile phone

**Warranty:**  
1 year



### Dolphin 9700 Enterprise Digital Assistant

- Ruggedized digital assistant purpose built for field-based mobile workers
- Designed to excel in mobile data collection applications that rely on multi-modal communication
- Global high-speed wireless platform: 3.5G GSM/HSDPA, 802.11 a/b/g, Bluetooth®, IrDA and GPS
- Optional magnetic stripe and smart card reader accessory available for convenient reading of magnetic stripe and smart chip-encoded identification and credit cards
- Disinfectant-ready housing option for healthcare environments (9700hc)

**Warranty:**  
1 year



### MX8: Light Industrial Portable Data Terminal

- Available with Windows® Mobile 6.1 or CE 5.0 operating systems
- Compact, lightweight, ergonomic design means full-shift comfort for operators
- Scanning options include standard-range laser scanner, and 1D and 2D imagers

**Warranty:**  
1 year



### SP5500 OptimusS: Light Industrial Portable Data Terminal

- Series: SP5502 OptimusS, SP5535 OptimusSBT**
- Backlit LCD display with adjustable font
  - Outstanding feature set in lightweight form factor
  - Cradle communicates RS232 and USB
  - Fully charged battery lasts approx. 100 hours (OptimusSBT lasts approx. 36 hours)
  - Multiple programming options (Optimizer, BASIC, C) accommodate varying skill levels
  - Class 1 Bluetooth® connectivity

**Warranty:**  
1 year



### Dolphin 7800 Enterprise Digital Assistant

**NEW PRODUCT**

- The most durable EDA in its class
- Compact, easy-to-carry form factor
- Superior outdoor-viewable display
- GSM/HSPA+, CDMA/EVDO, or software-definable radio options with 802.11 a/b/g/n, Bluetooth® and assisted GPS
- Adaptus™ Imaging Technology 6.0
- Disinfectant-ready housing option for healthcare environments (7800hc)

**Warranty:**  
1 year



### ScanPal2: Light Industrial Portable Data Terminal

- Easy to use Windows-based application generator
- Offers optional "C" and "BASIC" compilers for more experienced programmers
- Back-lit display is easy to read in all lighting conditions
- Various accessory options make it easy to customize to any application

**Warranty:**  
1 year



### Optimus 5900 RFID: Light Industrial Portable Data Terminal

**NEW PRODUCT**

- Reduces the duration of inventory cycle counts by quickly and accurately reading EPC Gen2 and ISO 18000-6B RFID tags
- Adaptus™ Imaging Technology 5.0 reads linear and 2D bar codes, captures digital images, and enables electronic signature capture—allowing workers to do more with a single device
- Advanced integrated 802.11b/g and Bluetooth® wireless connectivity deliver real-time network access to critical information while supporting advanced wireless security standards
- Includes all device components in a single kit—terminal, battery, USB/Ethernet charge cradle, power supply, USB cable, stylus, and hand strap

**Warranty:**  
1 year

**NOTE: For sale in the United States only**



### Dolphin 9900 Series: Industrial Portable Data Terminal

- True industrial-grade durability to ensure reliability in rugged mobile applications
- Optimized design—user-preferred features including angled scan engine and integrated finger saddle
- Integrated GSM/ GPRS, 802.11b/g and Bluetooth® wireless technologies enable real-time communication—anytime, anywhere
- Integrated GPS technology enables location-based applications for improved operator efficiency and more effective field asset management
- Shift-PLUS™ battery life for 10+ hours of continuous use
- Disinfectant-ready housing option for healthcare environments (9900hc) and non-incendiary option for hazardous locations (9900ni) available

**Warranty:**  
2 year



### Dolphin 6100: Light Industrial Portable Data Terminal

- Lightweight device provides instinctive data entry and comfortable single-handed use in a stylish form factor
- Purpose built for in-premise applications
- Long-lasting battery powers an eight-hour shift without needing to change the battery, even in wireless, scan-intensive environments
- Wireless connectivity to enterprise networks and cordless peripherals through integrated 802.11b/g and Bluetooth®
- Available with Microsoft® Windows® CE 5.0 or Windows® Embedded Handheld 6.5 operating systems
- Available with laser scan engine

**Warranty:**  
1 year



### Dolphin 6500: Light Industrial Portable Data Terminal

- Lightweight device provides instinctive data entry and comfortable single-handed use
- Shift-PLUS™ battery life for 10+ hours of continuous use
- Wireless connectivity to enterprise networks and cordless peripherals through 802.11b/g and Bluetooth®
- Offers multiple keypad options to meet varying data entry requirements
- Optional slide-on handle accessory available for high volume scanning applications
- Available with Microsoft® Windows® CE 5.0 or Windows® Embedded Handheld 6.5 operating systems
- Available with laser scan engine

**Warranty:**  
1 year



### Dolphin 7600: Industrial Portable Data Terminal

- Full mobile computing functionality in a small design optimized for comfortable one-handed use
- Built for reliability in light-industrial environments
- Integrated GSM/GPRS, 802.11b/g and Bluetooth wireless technologies enable real-time communication—anytime, anywhere
- Shift-PLUS battery life for 10+ hours of continuous use
- Integrated GPS technology enables location-based applications for improved operator efficiency and more effective field asset management

**Warranty:**  
1 year



### Tecton: Industrial Portable Data Terminal

- Faster real-time data capture with a PXA320 processor running Windows® Mobile 6.5 or Windows® CE 6.0
- Flexible enough to fit end user needs, with 55 or 32 key backlit keypads, ToughTalk, and available vehicle-mount
- IP65-rated and constructed to withstand multiple drops to concrete from up to 1.8m (6') with boot installed
- Available cold-storage configuration with defroster screen for use in temperatures as low as -30° C

**Warranty:**  
1 year



### Dolphin 9950/9951: Industrial Portable Data Terminal

- Integrated pistol grip ensures comfort during extended periods of usage
- Wireless connectivity to enterprise networks and cordless peripherals through integrated 802.11b/g and Bluetooth®
- Multiple keypad options deliver functionality for a variety of applications
- Shift-PLUS battery life for 10+ hours of continuous use
- The 9951 features an integrated laser engine for long range 1D scanning applications

**Warranty:**  
2 year



### Dolphin 99EX Series: Industrial Portable Data Terminal

- Most durable Honeywell offering—reduces downtime and total cost of ownership
- Provides long-lasting battery life, eliminating the need to carry extra batteries or a charger
- Incorporates a software-definable radio that allows on-the-fly switching between cellular networks, enabling faster and more reliable wireless connections
- Adaptus™ Imaging Technology 6.0 enables fast scanning of linear and 2D bar codes with excellent motion tolerance and image capture
- Disinfectant-ready housing option for healthcare environments (99EXhc)
- Integrated pistol grip ensures comfort during extended periods of usage (Dolphin 99GX)

**Warranty:**  
1 year



### Thor VM1

- Field-replaceable front panel that gets workers back on line if the touch-screen, keyboard or defroster fail
- Quick Mount Smart Dock allows one-handed move of units between vehicles to save cost and reduce down-time
- Ignition control makes the computer ready for work whenever the user is ready

**Warranty:**  
1 year



### VX9

- Compatibility: Optimize network management with full Windows computing power
- Power: Run multiple advanced applications
- Visibility: Large 12.1" touch screen with available backlit LED

**Warranty:**  
1 year



### MX9: Industrial Portable Data Terminal

- PXA320 processor and Windows® CE 5.0 operating system
- WWAN radio with available built-in GPS
- Ultra-rugged: IP67 rated, 6' drop, Class I Div II approved
- 802.11 b/g and a/b/g WLAN radio options plus Bluetooth® wireless technology

**Warranty:**  
1 year



### Marathon: Field Computer

- Multiple data input options: QWERTY keypad with 7" touchscreen, biometric mouse/fingerprint reader, 2D imager, and camera
- Laptop-grade computing: Intel® Atom Z530 1.6GHz processor with up to 2GB RAM
- Anywhere use: outdoor display option, 802.11a/b/g/n, GPS, multiple docking options
- Ergonomic: weighs less than 1 kilogram, about 1" thin
- Rugged: IP65 rated, solid state mass storage drive

**Warranty:**  
2 year



### VX8

- Agile: Compact size (11" x 9" x 3") and multiple mount options ideal for tight spaces
- Powerful: High-strength magnesium housing protects an equally powerful Intel® Core 2 Duo or Atom Processor
- Versatile: Ambient-light sensor and available energy-efficient LED backlit display ready for any environment

**Warranty:**  
1 year





### 8650 Series Wearable Ring Scanner

Series: 8651 BT, 8652 BT, 8653 BT, 8654 BT

- Class 2 Bluetooth® Version 2.0 (30 foot roaming range)
- Scanning options include standard-range laser scanner, and 1D and 2D imagers
- 128-bit encryption

**Warranty:**  
1 year



### HX2 Wearable Computer

- Wrist or waist wearable computer - perfect for warehouse picking & small parcel move apps
- Impact-resistant screen for maximum durability
- Corresponding ring scanners are as tough as the main computer
- Summit WiFi 802.11 a/b/g

**Warranty:**  
1 year



### HX3: Voice-Dedicated Wearable Computer

- Certified to work with today's best-of-breed voice solutions
- Thrives in cold environments to -40°F
- Magnesium alloy rugged bezel for extreme environments
- Summit WiFi 802.11 a/b/g

**Warranty:**  
1 year



### IS4125: Laser Scanner

- Built-in object detection increases productivity with hands-free scanning
- Compact metal housing offers protection against accidental damage
- Ultra-wide sweep angle allows wide bar codes to be scanned up close

**Warranty:**  
2 year



### IS4800 Series: Laser Scanner

- Miniature laser engine is designed to integrate with compact mobile and other devices
- Built-in features deliver an effective scanning solution for 1D bar codes to meet the needs of a wide range of use cases
- Hardware and software decoding options provide excellent value and performance for every application

**Warranty:**  
2 year



### IS3480: Laser Scanner

- Ultra-fast speed and optimized coverage provide a super easy omnidirectional scanning experience
- "Sweet-spot" mode aids in finding optimum mounting location
- Unique shape allows integration with slim profile systems
- Utility ports provide additional I/Os for connecting external signals

**Warranty:**  
2 year



### IS220: Laser Scanner

- High-speed omnidirectional scan engine specialized for reverse vending and other industrial applications
- Unique scan pattern and wide coverage optimized to scan bar codes on bottles and cans of different sizes
- IP54 rating provides protection against harsh working environments
- Self diagnostics and remote monitoring minimize down time and increase productivity

**Warranty:**  
2 year



### 3800eg: Linear Imager

- High-performance linear imaging engine for reading linear and PDF417 bar codes
- Easy to install and configure

**Warranty:**  
2 year



### 5000 Series: 2D Imager

- Ultra-compact design that can be easily integrated into a variety of devices
- Reads virtually all linear and 2D bar codes, plus postal codes and OCR fonts
- Captures digital images



### N5600 Series: 2D Imager

- Incorporates a custom sensor that offers exceptional bar code reading and optical character recognition (OCR)
- Features Adaptus Imaging Technology 6.0, enabling greater depth of field, reading of damaged and poor quality bar codes, and superior motion tolerance
- Captures color images when equipped with optional color image sensor
- Lowers costs and reduces time to market



### IS4920: 2D Imager

- Specialty miniature imaging engine built with a megapixel sensor, wide angle lens and a decoded board
- Advanced performance powered by SwiftDecoder for reading wide and high-density codes, OCR fonts on travel documents, as well as all standard bar codes
- Unique capability to support value-added plug-ins for custom formatting, image processing and decoding created on our TotalFreedom development platform



## EasyDL™

- Parses bar code data found on government-issued identification cards for applications involving age verification or automatic electronic form population
- Eliminates the need for host system software to process the encoded information contained within 1D and 2D bar codes found on government-issued identification
- Compatible with Xenon 1900, Xenon 1902, Vuquest 3310g, Genesis 7580 and IS4920

## Omniplanar™ SwiftDecoder™

- Software decoder with superior performance: fast decoding speed, high read rates, and high accuracy
- Proven reliability in mission-critical applications from postal sortation to document imaging to traditional AIDC scanning
- Ability to read damaged and poorly-printed real-world bar codes
- True 360° omnidirectionality increases ease-of-use

## Remote MasterMind® for Scanning

- Allows IT administrators to manage all bar code scanners from a single remote location
- Reduces total cost of ownership by simplifying and automating the five key functions of scanner management—asset tracking, software distribution configuration management, remote diagnostics, and performance measurement

## Remote MasterMind® for Mobility

- Allows IT administrators to update, manage and remotely diagnose mobility devices from a single remote location
- Reduces total cost of ownership by simplifying and automating the five key functions of managing mobility devices—asset tracking, software distribution, configuration management, remote diagnostics, and performance measurement
- Provides the tools and technologies needed to control how and where mobile assets are used

## Omniplanar™ SwiftVerify™

- Allows existing AIDC hardware to quickly and accurately verify 1D, 2D, and postal bar codes based on ISO/IEC, ANSI and MERLIN specifications
- Authenticates verification results with a single pass over a bar code instead of traditional multi-swipe methods
- Increases workplace efficiencies by allowing operators to both scan and verify with a single piece of AIDC hardware

## Omniplanar™ SwiftOCR™

- Optical Character Recognition (OCR) software can be integrated into OEM devices
- High-speed recognition of OCR-A, OCR-B and MICR characters
- Tolerates higher angles of pitch and skew as required by AIDC applications
- Supports templates for the highest accuracy

## RFTerm

- Connects HSM mobile computers directly to host applications via VT200, IBM5250, and IBM3270 terminal emulation, along with Telnet and Secure Shell connectivity and data traffic optimizations
- Enables customizable functionality for wireless data collection, including keyboard mapping, multiple simultaneous sessions, automated login, and bar code pre-processing
- Simplifies integration of HSM mobile computers into a variety of mainframe and open system application environments

## Omniplanar™ SwiftJPEG™

- Achieves significantly higher compression ratios than standard JPEG compressors
- Preserves critical image detail for review purposes
- Increases image storage capacity by 20–30 times

## Omniplanar™ SwiftDimension™

- Enables existing fixed-position automatic identification imaging systems to capture accurate two-dimensional measurements of objects within 0.5", eliminating the need for costly or bulky dimensioning equipment
- Maximizes uptime and reduces maintenance by eliminating additional hardware components

## Services and Professional Solutions

### Comprehensive Service Agreements

Honeywell's comprehensive service program provides customers with easy, hassle-free repair service for their hand-held, hands-free, wearable and bioptic scanners, as well as vehicle-mount and mobile computers

#### Flat Rate Repair Services

- All Honeywell Regional Repair Service Centers offer flat rate pricing with several options
- Repairs are performed within 12 business days
- "Diagnostic Only" fees cover units found to require only minor repairs, as well as units with "no problem found"
- "Flat Rate Pricing" covers all major repairs and eliminates the uncertainty of repair costs
- "Expedited Service" repairs devices within three business days and includes express return shipping

**Honeywell service agreements are an affordable solution to help ensure front-line devices are always operating at top performance.**

- Full Comprehensive Coverage - devices are covered for normal wear and tear or accidental breakage
- Quick-Turnaround Promise - Hand-held and hands-free scanners will be serviced in one business day, bioptic and wearable scanners, and vehicle-mount and mobile computers will be serviced in three business days, and all will be returned to your site via expedited delivery
- Value-Add Maintenance - engineering changes, such as firmware upgrades, will be implemented on your devices during the repair process at no extra cost

### Enterprise-Level Custom Service Programs

Honeywell offers several options for our comprehensive service programs, allowing customers to create a service program specific to their needs. Generally, there is a minimum quantity requirement for coverage. Features include:

- Asset Tracking
- Spares Management
- Coverage Levels
- Application Loading
- Battery Management
- Turnaround Time
- Custom Packaging/Labeling

### Professional Services

**Our team of Honeywell professionals and business partners can assist you with in-depth solution planning and project execution, ranging from site analysis and consulting to software application development and system installations—all helping to ensure that your project goals and long-term needs are met.**

#### Software Services

Our software consultants and business solution partners work as an extension of your development team to understand your specific software application requirements and help you build an application that best suits your business needs.

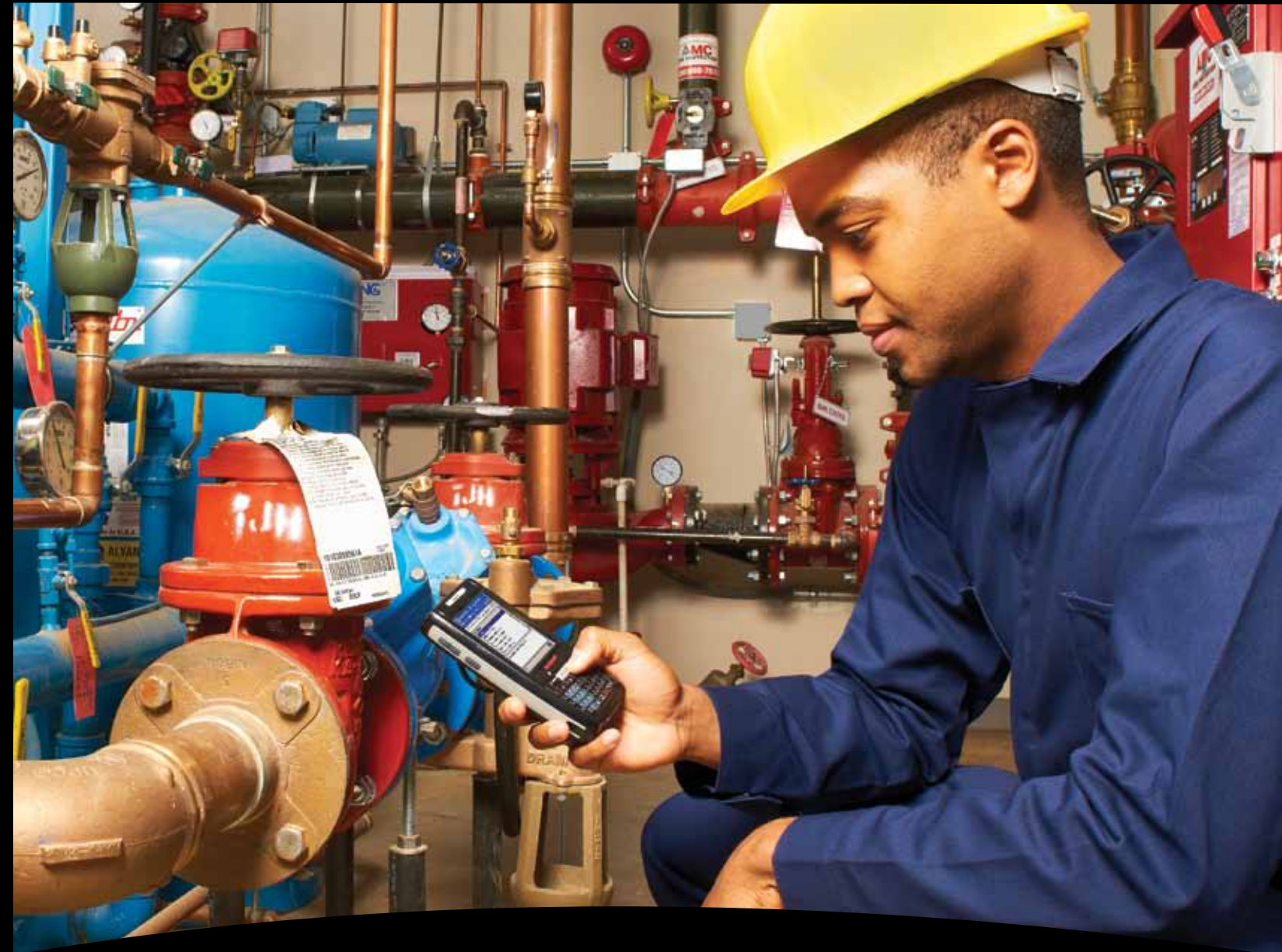
#### Equipment Configuration and Staging

Device staging and configuration can be an extremely inefficient process to manage internally. We have the ability to save you time and money, improving your overall ROI—by providing devices completely configured for a full "out of the box" solution.

#### Custom Hardware Configuration

Specifically designed for enterprise-class customers with unique requirements, we offer the option to customize your hardware solutions in a variety of ways to optimize usability in specific applications.

# in the palm of your hands



Honeywell's Dolphin® 7800 rugged EDA delivers multi-purpose computing, communication, and data collection in a compact yet reliable form factor, empowering mobile workers to get the job done, regardless of location.

#### INTERESTED IN A DOLPHIN 7800 DEMO UNIT?

Call 800-582-4263 or visit [www.honeywellaidc.com](http://www.honeywellaidc.com) to find out about Dolphin 7800 demo opportunities.

**For more information on our products:**

[www.honeywellaidc.com](http://www.honeywellaidc.com)

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**Honeywell**

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